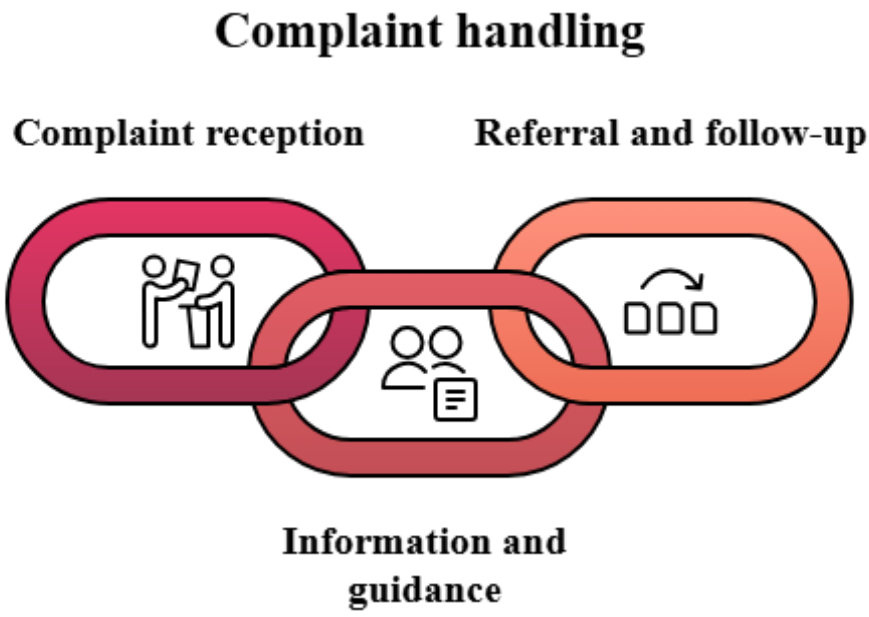
8.2.8 Employment Practice Appeal Process

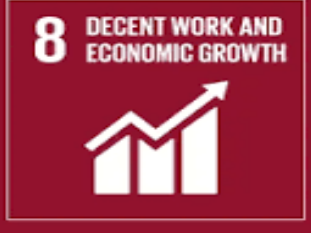
An **Employee Complaints Office** has been designated to receive and follow up on complaints from all university staff and to ensure appropriate procedures are taken to implement university internal regulations, the code of conduct, and policies related to diversity, equality, and human rights. This office also contributes to inclusive economic growth and decent job standards by promoting fair treatment, equal wages and labor rights protection across the university community—supporting a safe working environment and sustainable employment practices that align with MIU's commitment to sustainable growth and economic productivity.

Office Tasks:

- **Complaint Reception:** Receiving complaints from all university staff.
- **Information and Guidance Collection:** Collecting information and providing guidance on complaints.
- **Complaint Referral and Follow-up:** Referring complaints for investigation and ensuring a prompt response.



Read Policy Here.


8
DECENT WORK AND
ECONOMIC GROWTH