SDG 11



Indicator 11.4.3

Allow Remote Working

Misr International University has adopted and successfully implemented a technology-driven strategy to support and encourage telecommuting and flexible work for its staff. This is demonstrated by the high adoption rate of its VDI solution and the explicit support for **hybrid work models**.

Promotion and Allowance of Telecommuting/Remote Working

The university, through its Information Technology Department, explicitly supports and enables remote work:

	Aspect	Action
Telecommuting/Remote Working	**Operational Goal**	The IT Department's technical support section aims to: **"Allow staff and academic members to work remotely from anywhere and access MIU information technology on premises resources..."**
	Enabling Technology	The **Virtual Desktop Infrastructure (VDI)** is the core platform, described as **"a vital component in supporting secure remote access, digital workflow, and hybrid work models"**.

Policy/Standard Practice	The VDI platform is credited with supporting **"flexible work models"** and ensuring **"continuity of work and secure access to university data from any location."**
Employee Adoption	Usage of the VDI platform increased by **74%** during the 2024/2025 academic year **(*from 86 to 150 users*),** reflecting **"the growing reliance on remote-access technology within academic and administrative departments."**

Benefits Supporting Flexible Work

The VDI solution provides specific benefits that underscore the university's commitment to staff mobility and remote work enablement:

- **Accessibility:** Users can access the system from a wide range of personal devices, including Windows, macOS, Linux, Android, and iOS, ensuring full mobility.
- **BYOD (Bring Your Own Device):** Employees are "not limited by personal device specifications" and can log in from home PCs, laptops, tablets, or phones with the same performance level as an office computer.
- **Unified User Experience:** Regardless of location (campus, home, or abroad), users receive "the same desktop, same applications, same data, and same performance."