

SDG 11



Indicator 11.4.3

Allow Remote Working

Misr International University has adopted and successfully implemented a technology-driven strategy to support and encourage telecommuting and flexible work for its staff. This is demonstrated by the high adoption rate of its VDI solution and the explicit support for **hybrid work models**.

Promotion and Allowance of Telecommuting/Remote Working

The university, through its Information Technology Department, explicitly supports and enables remote work:

Telecommuting/Remote Working

Aspect	Action
Operational Goal	The IT Department's technical support section aims to: "Allow staff and academic members to work remotely from anywhere and access MIU information technology on premises resources..."
Enabling Technology	The Virtual Desktop Infrastructure (VDI) is the core platform, described as "a vital component in supporting secure remote access, digital workflow, and hybrid work models" .

<p>Policy/Standard Practice</p>	<p>The VDI platform is credited with supporting "flexible work models" and ensuring "continuity of work and secure access to university data from any location."</p>
<p>Employee Adoption</p>	<p>Usage of the VDI platform increased by 74% during the 2023/2024 academic year (from 86 to 150 users), reflecting "the growing reliance on remote-access technology within academic and administrative departments."</p>

Benefits Supporting Flexible Work

The VDI solution provides specific benefits that underscore the university's commitment to staff mobility and remote work enablement:

- **Accessibility:** Users can access the system from a wide range of personal devices, including Windows, macOS, Linux, Android, and iOS, ensuring full mobility.
- **BYOD (Bring Your Own Device):** Employees are "not limited by personal device specifications" and can log in from home PCs, laptops, tablets, or phones with the same performance level as an office computer.
- **Unified User Experience:** Regardless of location (campus, home, or abroad), users receive "the same desktop, same applications, same data, and same performance."