



Reduce Inequality Within and Among Countries

10.6.8

Services for Special Cases in Students/Employees Report 2023/2024

Brief report: Special Cases and Type of Support in Academic Year 2023/2024

1. Students

This report from the **Student Support Office (SSO)** details the **special cases** among students at Misr International University (MIU) for the academic year 2023/2024, focusing on the **Spring 2024** semester. It lists **48 students** across various faculties, their diagnoses, and the specific academic support measures put in place for each case.

Case Summaries and Support Types

The special cases primarily involve students with serious medical conditions, physical disabilities, and learning/cognitive difficulties. The most frequent diagnoses are related to **pediatric cancer (57357 Children's Cancer Hospital), tumors, learning difficulties (such as Dyslexia or slow learning), and Attention Deficit Hyperactivity Disorder (ADHD).**

The support measures introduced are tailored to the students' needs, mainly focusing on adjustments to attendance and examination procedures.

Summary of Support Measures:

1. Attendance Adjustments:

- **Consideration for Absence:** The most common form of support, allowing leniency with attendance requirements.

2. Examination Adjustments:

- **Extra Time:** Granting **double time** or **half extra time** for all exams.
- **Special Setting:** Allowing the student to sit for exams in a **special committee /room.**

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- **Physical/Technical Aids:** Providing a **scribe or writing assistant** (especially for Arabic language) or a **companion** during exams.
- **Format Adjustments: Enlarging font size** for exams (e.g., font size 32 or more).
- **Online Exams / Assignments:** Allowing **online exams from home** or substituting exams with **academic assignments**.

3. Academic Monitoring:

- **College Follow-up** and "**Student Follow-up**" by the academic staff.
- **Classroom Adjustments:** Requesting the student to **sit in the front rows**.

Summary Table of Cases and Support

| Category | Diagnosis | Examples of Support Introduced | No. of Cases (Approx.) |
|--------------------|--|---|------------------------|
| Severe Illness | (Children's Cancer Hospital 57357) / (Tumor) / Open Heart / Lymphoma | Consideration for Absence; Student Follow-up; Online Exams/Assignments | 15 |
| Learning/Cognitive | (Learning Difficulty) / (Slow Learning) / (Dyslexia) | Extra Time (Half/Double); Special Exam Committee; Scribe for Writing; Enlarged Text; College Follow-up | 10 |
| Behavioral/Focus | (ADHD) / (Social Communication Issues) | Extra Time; College Follow-up; Special Exam Committee; Companion during Exams | 8 |
| Physical/Chronic | (Hearing Impairment) / (Muscle Weakness) / (MS) / Rheumatoid | Consideration for Absence; Scribe; Front Row Seating; Assignments; Companion | 15 |

2. Employees

This report from the Medical Sector Head, outlines the medical services provided to **students and employees** at Misr International University (MIU) during the academic year 2023-2024.

A. Medical Services and Facilities

The university provides various medical services, including:

- **Clinics:** Three clinics staffed by **doctors** in various specialties.
- **Emergency Equipment:** Clinics are equipped with **5 oxygen cylinders**, **3 defibrillators** (electric shock devices for cardiac resuscitation), and **1 Nebulizer** for asthma cases.
- **Emergency Pharmacy:** Attached to the university clinic to handle emergency cases until transfer to a hospital if necessary.
- **Support Equipment:** **Five wheelchairs** are available for cases requiring mobility assistance.
- **First Aid:** First aid kits are available in clinics.
- **Training:** Medical and dental staff have received the **Basic Life Support (BLS)** course, and preparations are underway for an Advanced Life Support course.
- **Health Insurance:**
 - **Students:** Provided through **Medi Care**, offering distinguished 24-hour service via a network of investment hospitals for various specialties, including emergency access, referrals, and necessary examinations.
 - **Employees:** Covered by **health insurance** (including faculty, assistants, and administrators). A contract with the private company **EgyCare** ensures all specialties, necessary medical examinations (X-rays, analyses), surgeries, and medication dispensing through a network of investment hospitals and specialized centers.

B. Support for Specific Cases

The report details support measures for chronic diseases, pregnant employees/students, and mental health cases.

1. Chronic Illnesses (Employees)

The report includes a disclosure of chronic illness cases (like various cancers, heart clot/failure, and Sarcoidosis) and the actions taken to accommodate employees, such as **irregular attendance**, **non-attendance**, or **modified daily attendance hours**. One specific case mentioned is that of a security guard diagnosed with cancer, who underwent early detection, referral to a specialist, necessary examinations, surgery, and started radiation and chemotherapy, and remains under treatment.

2. Pregnancy Cases (Employees & Students)

- **Employees:** A total of **38 pregnant female employees** were granted **exceptional leave** during the academic year 2023-2024. The note specifies **exemption from attendance starting from the ninth month** in addition to intermittent sick leaves during the pregnancy.
- **Students:** Pregnant students receive **health monitoring** (like measuring blood pressure and sugar) at the university clinic. **Sick excuses** are accepted throughout the pregnancy (within allowed absence limits). If illness occurs during exams, re-exams are offered when health permits. If the treating physician recommends prolonged sick leave, the student is advised to **withdraw from the semester** until after childbirth, with **full retention of grades** and **transfer of fees** to the next semester.

3. Mental and Psychological Health Support

The university implements procedures to support the mental and psychological health of both students and employees.

Summary of Cases and Support

| Case Type | Target Group | Number of Cases (2023-2024) | Type of Support Introduced |
|---|-----------------------|------------------------------------|--|
| Chronic Illnesses (e.g., Cancer, Heart conditions, Sarcoidosis) | Employees | 7 | Modified attendance/work schedules (irregular/non-attendance, reduced hours), Specialist referral, Examinations, Surgery, Radiation/Chemotherapy |
| Pregnancy | Employees | 38 | Exceptional leave, Exemption from attendance starting from the ninth month, Intermittent sick leave |
| Mental/Psychological Issues (e.g., Anxiety, Panic, Depression) | Students Employees | 33 | Meetings, Referral to Psychiatric Consultant, Psychological/Medical Support, Coordination for academic/job performance consideration, Consideration of absence |